

**Address**
Shop 11, 2 Link Road Green Point, NSW, 2251

**Contact details**
Phone02 4365 4488
Fax 02 4365 4188
Email reception@greenpointmedical.com.au
Website <http://www.greenpointmedical.com.au/>

**Opening hours** Monday 8.30am – 5.00pm
 Tuesday 8.30am – 5.00pm
 Wednesday 8.30am – 5.00pm
 Thursday 8.30am – 5.00pm
 Friday 8.30am – 5.00pm
 Saturday (Allied Health only) 9.00am – 12.00pm

\* Consultations are by appointment

**After hours**For GP appointments after hours patients of our practice may attend:

Bridges GP After Hours clinic

Erina Community Health Centre

167 The Entrance Road Erina

\*Note this service does not bulk bill

Phone 02 4367 9699

Opening hours Monday to Friday 7.00pm-10.30pm

Saturday 3.00pm – 10.30pm

Sunday 10.00am – 7.00pm

Public Holidays 10.00am – 7.00pm

\*excluding Christmas day

Home visits for patients are an arrangement between individual doctors and their patients. Patients must be a regular patient of Green Point Medical Centre and live within a reasonable distance. A fee is applicable.

**General Practitioners
Dr Shuai Wang (Female)**
\*Seeing existing patients of Dr Wang / Dr Weber only MBBS, MIPH, FRACGPAppointments available: Monday – Friday

**Dr Jane Gardner (Female)**MBBS, MRCGP (UK), FRACGPAppointments available: Monday - Friday

**Dr Radhey Shayam Gupta (Male)**M.B., B.S.
Appointments available: Monday, Tuesday, Wednesday and Friday

**Dr Carol Weber (Female)**
\*Seeing existing patients of Dr Weber / Dr Wang only MBBS, FRACGP
Appointments available: Tuesday and Friday

**Dr Rachel Lee (Female)**

B.Med, FRACGP

Appointments available: Thursday

**Dr Betappanaidu Chandra Mohan (Male)**

MBBS

Appointments available: Wednesday and Friday

**Allied health**

**Craig Paulsen (Physiotherapist)**
Appointments available: Monday, Wednesday, Thursday and Saturday

**Angela Rye (Podiatrist)**
Appointments available: Thursday

**Rhiannon Walton (Exercise physiologist)**
Appointments available: Friday

**Kim Donohoe (Psychologist)**
Appointments available: Monday and Wednesday

**Support staff**

Practice Manager Vinod Gajella

Second in charge Kandice Monaghan

Nurse Bethany Shipway

Jane Pervez

 Nikki Piggott

Reception Andrea Monsalve

 Glenn Montgomery

 Jane Soper

Amy Altena

**Services provided**

General Practice

Onsite nurse, podiatrist and exercise physiologist

Chronic disease management

ECG and spirometry

Men’s health

Women’s health inc: Pap smears, insertion of Implanon, contraceptive advice, pregnancy/fertility counselling

Aged care inc: 75 + Health assessments

Mental health inc: Anxiety and depression counselling

Childhood immunisations

Skin checks

Minor surgery

Iron infusions

Travel advice and vaccinations

Pathology collection

**Billing**

Green Point Medical Centre is a mixed billing practice all children under 16 years old, pensioners and concession card holders will be bulk billed. All other patients will be billed at the doctor’s discretion, please see fees listed below:

|  |  |  |  |
| --- | --- | --- | --- |
| **Details** | **Item #** | **Fee** | **Rebate** |
| Standard consultation | Item 23 | $72.00 | $38.20 |
| Long consultation | Item 36 | $107.00 | $73.95 |
| Prolonged consultation | Item 44 | $130.00 | $108.85 |

Overseas visitors, work injury patients, CTP claims, travel insurance and home visits will be charged a practice fee on the day of your consultation.

Other Fees:

Medical report $110.00

Fitness to drive $110.00 (Commercial vehicles)

Workplace health check $275.00

IUD insertion $50.00
Iron infusion $100.00

Work injury patients may be charged the following fees:

Level A consultation $40.00

Level B consultation $81.00

Level C consultation $148.00

Level D consultation $225.00

Certificate of capacity $47.30 + GST

Allied health may require an Enhanced Primary Care referral or the following fee (for a standard consult):

 Podiatrist $70.00

 Exercise physiologist $85.00

 Physiotherapist $95.00

 Psychologist $145.00

**Communication policy**

Interruptions can be very distracting for both Doctor and patient, telephone consultations will not be carried out and patients are encouraged to make an appointment with the doctor. Emergency or serious problems which require immediate attention are of course an exception.

Email communication is discouraged as it is not a secure way for patient privacy.

Patients are encouraged to book an appointment through our online booking system at www.greenpointmedical.com.au or by calling 02 4365 4488 and speaking to our reception staff.

**Managing patient health information**

All doctors at the practice use the computerised Medical Records to record information, order tests, provide prescriptions and file Specialists reports. Our computers are password protected, and backed up daily. All information recorded at the surgery is confidential. We follow the Australian Federal Privacy Laws and Standards for the private health sector. Please ask reception if you would like a copy of our privacy policy.

**Complaints and suggestions**

We constantly strive to give you the best possible care and attention. If you are unhappy with any aspect of the care you receive from this practice, we would like to know. Please feel free to talk to your Doctor, Practice manager or reception about any problems you may have with the service we provide. However, if you feel there is a problem you wish to take up outside the surgery please contact:

Health Care Complaints Commission

Locked Bag 18, Strawberry Hills NSW 2012

Phone: 1800077308 (Toll Free) or (02) 9219 7444

Email: hcc@hcc.nsw.gov.au

Website: [www.hcc.nsw.gov.au](http://www.hcc.nsw.gov.au)